



Crisis Messenger

by CRISIS24

Crisis Messenger Standard



Crisis Messenger GPS : Standard



Key features

Your privacy is important: The application will only send your location if you allow it to do so. The application is disabled by default.

Crisis Messenger Standard lets you :

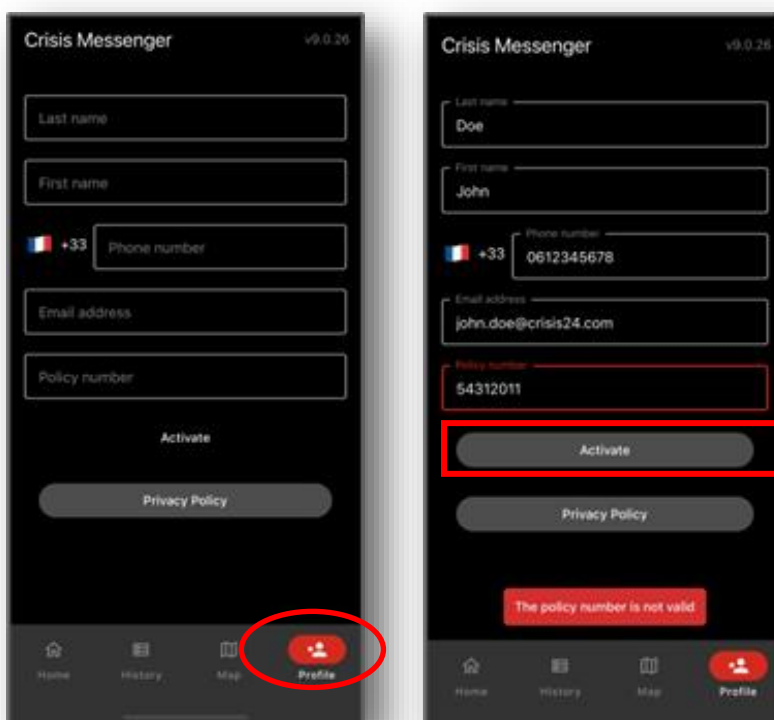
- **Check-In:** manually send your GPS position from your phone.
- **Call:** directly call the hotline already set up by your organization in the event of a security or medical emergency.

NB: we advise you send your position every time you change location (airport, hotel, meetings, etc.)

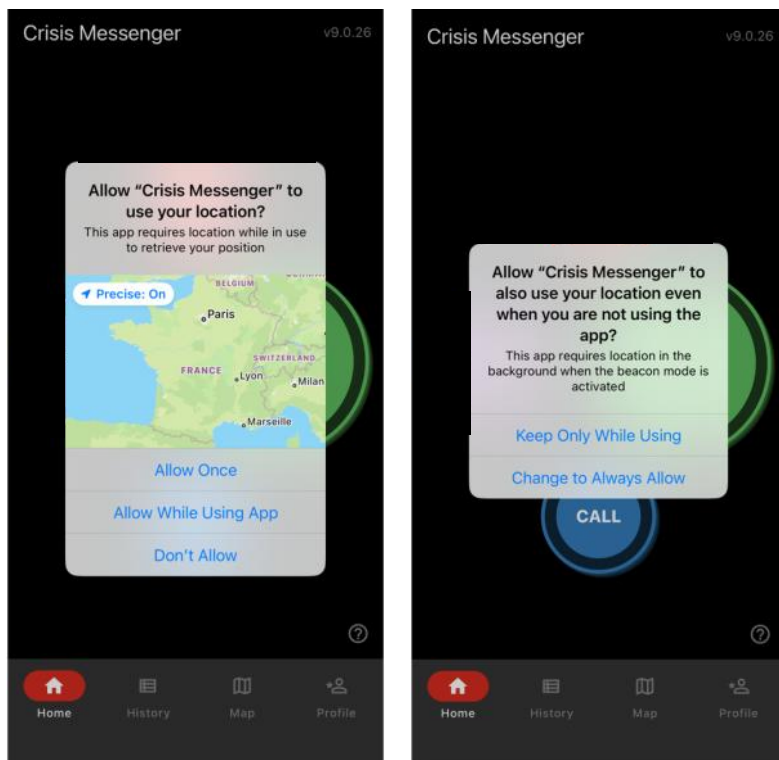


Installation & Activation

- Download the Crisis Messenger app directly from the Apple Store or Play Store.
- Fill in your last name, first name, phone number, email address and contract/policy number: **provided by TSM**
- Click **Activate** to activate your account.



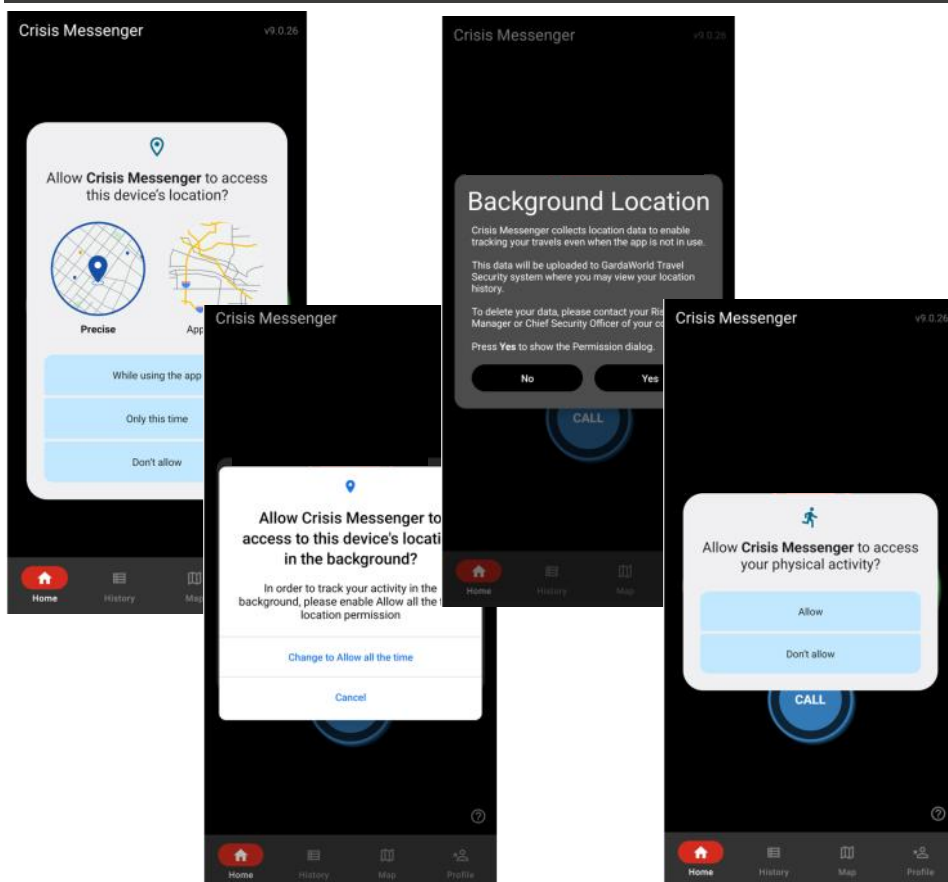
Allow position sharing iOS



In order to share your location with your organisation, please allow location sharing for Crisis Messenger.

To use the check-in and Alert options, please select « **Allow while Using App** »

Allow position sharing Android

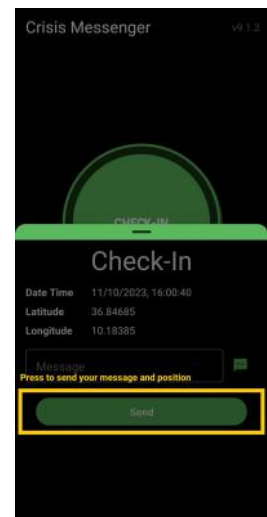
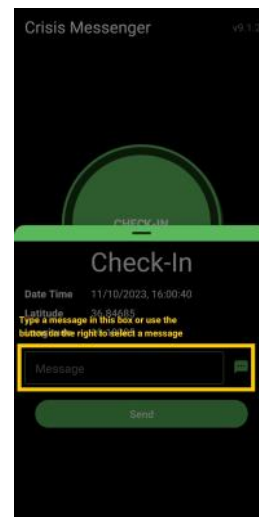
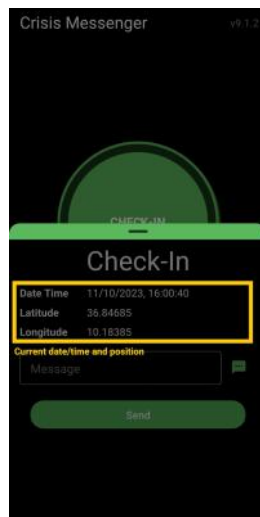
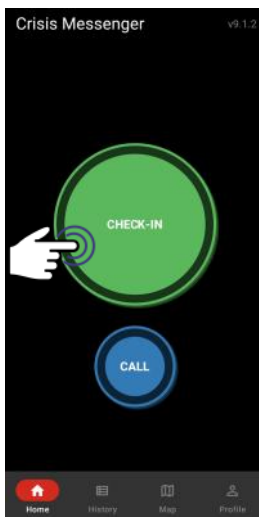


In order to share your location with your organisation, please allow location sharing for Crisis Messenger.

To use the Check-in and Alert options, please select « **While Using App** »

How do I check-in ?

- To **share your GPS position** from the application, press and **hold for 3 seconds** the **CHECK-IN** button.
- Pre-formatted messages are also available by clicking on the 
- Press **Send** to share your position.



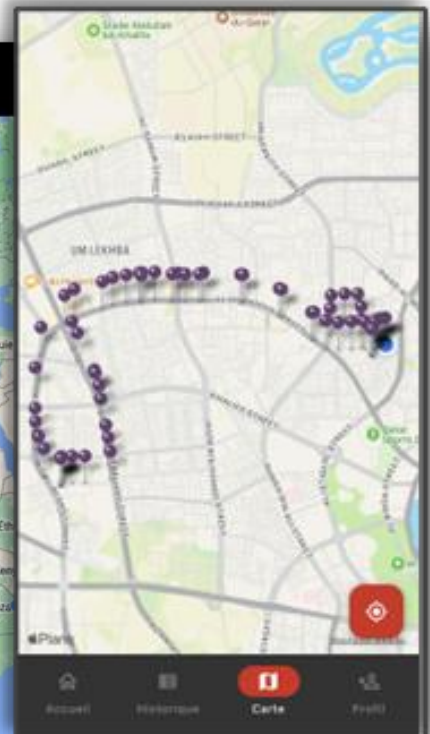
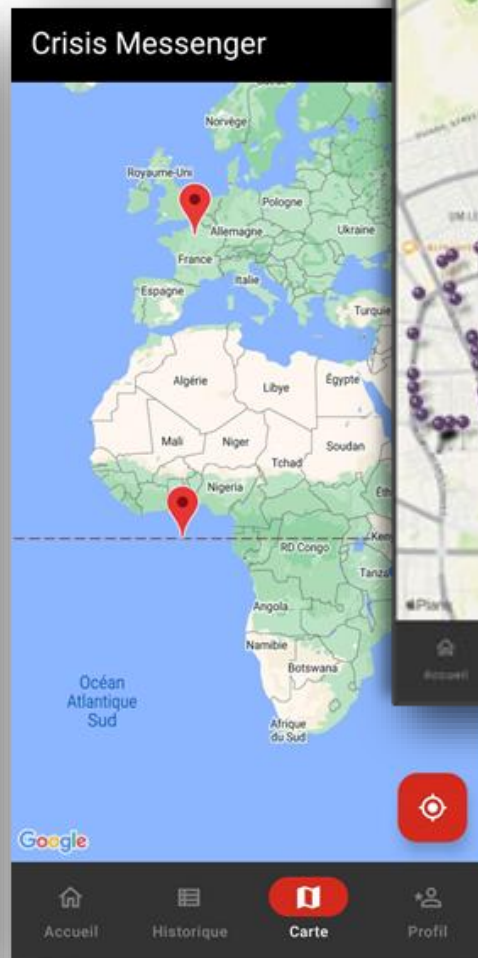
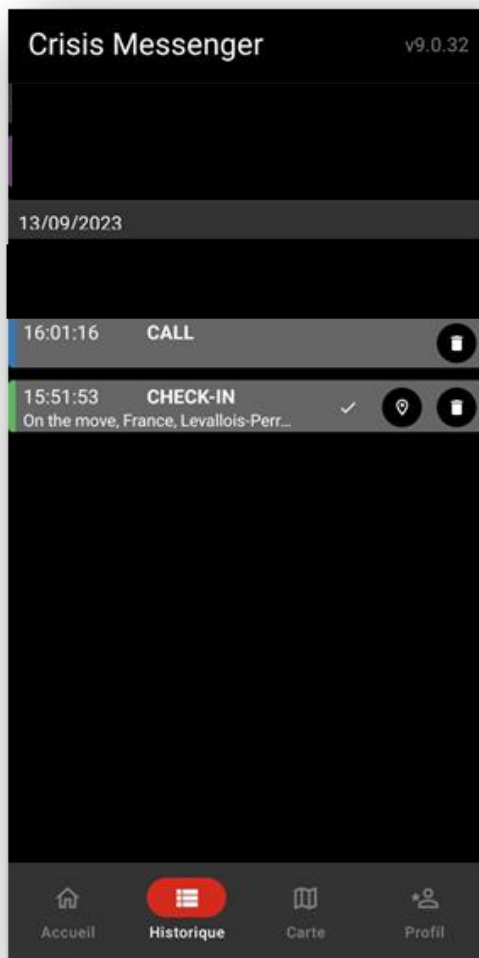
How do I call the hotline ?



- To **call the hotline** from the application, press and **hold for 3 seconds** the **CALL** button.
- You will be redirected to your cellphone dial window.

How do I access my positions' history?

- You can access the positions' history of your activities by clicking on **History** in the bottom menu.
- You can also review your GPS positions on the world map by clicking on **Map** in the bottom menu.



QUESTIONS?

support.travelsecurity@garda.com